



Deborah Holmes
Vice President and Chief Information Officer

Deborah Holmes joined Ginnie Mae in February 1996 as the corporation's first Chief Information Officer (CIO). As CIO, she works closely in partnership with the Mortgage Bankers Association (MBA) to improve the design and implementation of systems that result in paperless and efficient processing, both for business and financial systems. She was first to bring Ginnie Mae into the world of paperless processing, which resulted in significant cost savings for the corporation and the industry as a whole.

In 2009, Holmes implemented Ginnie Mae's major Business Process Improvement (BPI) initiative to modernize the organization's technology infrastructure. Ginnie Mae has made significant progress in realizing the BPI vision that leverages the Internet, provides transparency and better customer service as well as improves time to market.

Holmes joined the U.S. Department of Housing and Urban Development in 1974. She holds more than 28 years of experience in the fields of information technology and systems development. Some of her major accomplishments include development, implementation and integration of community planning and development programs for more than 1,000 communities nationwide.

Holmes has won national recognition for her expertise in innovative design. She received two awards, the "Federal Technology Leadership Award" and the distinguished "Innovations in American Government Award" from the John F. Kennedy School of Government at Harvard University for her role in developing technology systems that received national recognition. She also received a "Certificate of Appreciation" from Andrew Cuomo, former Assistant Secretary, Community Planning and Development, for her hard work and dedication in bringing communities together and touching lives. In 2002, Holmes was honored with the "Career Achievement in Government" award. In May 2007, she was selected as one of the "100 Award-Winning Women: Inspiring Change and Shaping the Future."